



REFUND POLICY

This represents a portion of the agreed refund policy. Please refer to the full terms as specified in the Student Agreement.

Requests for refunds must be made in writing to the Program's Director and be accompanied by supporting documents. Requests must be received within six months of the date of withdrawal.

A Full Refund (less application fees) will be given upon receipt of documentation satisfactory to the District that

- The student is refused authorization to study by Immigration Canada, provided the refusal is not due to the Student's delay or failure to apply sufficiently in advance of the commencement of the Educational Program; or
- the Student is unable to travel to Canada due to travel bans or restrictions imposed by a provincial or the federal government of Canada or the government of the Student's country of residence; or
- the Student is medically unfit to travel to Canada and participate in the Educational Program, provided that the Student or his/her parents/guardians were unaware of the medical restriction at the time of acceptance of this Agreement;

2/3 Refund will be given on behalf of a student who withdraws prior to the commencement of the program. The program commencement date is stated on the Letter of Acceptance.

1/2 Refund will be given on behalf of a student who withdraws after commencement of the program but before 30 calendar days have elapsed.

No Refund will be granted on behalf of a student:

- who withdraws after 30 days from the commencement of the program, or
- whose program is terminated under #6 of the Student Agreement, specifically if:
 - any information in the application for admission is untrue or misleading;
 - the student is suspended or expelled from the Program or required to withdraw for failing to comply with the District Code of Conduct or any applicable laws or the rules, policies or procedures of the District; or
 - the student is unable to perform or is not performing to a reasonable academic standard.

In the event that the District is not able to perform its obligations under this Agreement or the delivery of the Program is delayed or interrupted as a result of Force Majeure events outside of the District's control, including, without limitation, because of inclement weather, labour disputes, pandemics, disease outbreak, work stoppages, accidents, acts of war or terrorism, civil or military disturbance, nuclear or natural catastrophes or Acts of God, and interruptions, loss or malfunction of utilities, communications or computer (software and hardware) services, the District will not be considered in breach of this Agreement by reason of such delays or non performance and shall not be liable to the student or parents/guardians for any loss, injury or expense caused by or arising out of such delays, interruptions or non-performance.

In such circumstances, the District will provide students and parents/guardians with prompt notice of the intervening event, and shall use reasonable efforts to resume the Educational Program as soon as it is legally permissible and the District, acting reasonably, is practically able to do so. In such circumstances, the District may, at its discretion, resume the Educational Program through alternative methods of delivery, including distance, online or distributed learning.